

Hi (client's name)

I hope you and your family are well during these tough times.

Just like you, Our practice (insert company name) has been very cautious in terms of keeping everyone safe. Our main priority is to still help you and your fur friends without compromising your safety. It's now known that social distancing and other health and safety precautions are here to stay.

In an effort to make you and your fur buddies visits more convenient, Our practice (insert company name) has decided to offer telemedicine video visit options. We want to keep you involved in your pet's health care decisions and make the examinations a more interactive process. We've committed to offer a new effective and safer way!

Follow the steps below on how you can book your Telemedicine appointment with Dr. (Dr.name)

1. Fill up pet consultation form here (insert link to online form)
2. Schedule a time here (insert calendar link/calendy)
3. Arrive 30 minutes early so your pet can get started on having vitals taken, labs draw, etc
4. We will text you the telemedicine link, and you can simply get in on the exam at the appointed time.

For inquiries don't hesitate to contact us here:(insert phone number/email)

This pandemic has made us come together with a safer option and with your understanding and support, we can continue to serve you when you need it most. We thank you for your patience and loyalty.

Sincerely,
(Company/Veterinarian's name)